

From: Peter Oakford, Cabinet Member for Specialist Children's Services
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To: Children's Social Care and Health Cabinet Committee – 13 May 2016

Subject: **SPECIALIST CHILDREN'S SERVICE PERFORMANCE DASHBOARD**

Classification: Unrestricted

Previous Pathway of Paper: None

Future Pathway of Paper: None

Electoral Division: All

<p>Summary: The Specialist Children's Service (SCS) performance dashboards provide members with progress against targets set for key performance and activity indicators.</p> <p>Recommendation: The Children's Social Care and Health Cabinet Committee is asked to NOTE the SCS performance dashboard.</p>

1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”

1.2 To this end, each Cabinet Committee receives performance dashboards.

2. Children's Social Care Performance Report

2.1 The dashboard for SCS is attached as Appendix A.

2.2 The SCS performance dashboard includes latest available results which are for March 2016.

2.3 The indicators included are based on key priorities for SCS as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes.

- 2.4 The results in the dashboard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.
- 2.5 Members are asked to note that the SCS dashboard is used within the Social Care, Health and Wellbeing Directorate to support the Transformation programme.
- 2.6 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
- 2.7 As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.8 Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Performance is below current target but above minimum standard.

3. Summary of Performance

- 3.1 There are 44 measures within the SCS Performance Scorecard with a RAG (Red, Amber, Green) rating applied. On the 31 March 2016 17 indicators are rated as Green, 20 indicators are rated as Amber and seven indicators are rated as Red.
- 3.2 Exception reporting against the seven measures with a Red RAG rating is included within the Report attached as Appendix A.
- 3.3. In comparison to performance for the previous month (February 2016) 23 of the performance measures have shown an improvement, one of the measures has remained the same and 20 measures have shown a reduction.
- 3.4 In comparison to performance for March 2015, 16 indicators have shown an improvement and 28 indicators have shown a reduction.
- 3.5 An additional page showing the substantial adverse impact on performance by the increasing cohort of Unaccompanied Asylum Seeking Children has been included within the Report in Appendix A.

<p>4. Recommendations: The Children's Social Care and Health Cabinet Committee is asked to NOTE the SCS performance dashboard.</p>
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5. Background Documents

None

6. Appendices

Appendix A – Performance Management Scorecard

7. Contact Details

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